

**Charlie Samuels,**  
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**PERSONAL DETAILS.**

Date of Birth: 26<sup>th</sup> December 1982  
Nationality: English  
Languages: English, basic Portuguese  
Driver's License: Yes

**OBJECTIVES.**

I am available to work Monday to Friday between the hours of 8.00am and 6.00pm

**EDUCATIONAL BACKGROUND.**

**County Training, Shrewsbury Shropshire. 2011 – 2012**

NVQ level 2 Hairdressing modules and units included:

- Developing and maintaining effectiveness at work
- Advising and consulting with clients
- Shampooing, conditioning and treating the hair and scalp
- Styling and finishing the hair
- Setting and dressing the hair
- Cutting hair using basic techniques
- Colouring and lightening hair.
- Fulfilling salon reception duties.

**Oswestry College, Oswestry, Shropshire. 2002 – 2004**

NVQ Level 3 Beauty Therapy:

- Microdermabrasion
- Swedish massage
- Electrical facials
- Indian head massage
- Body electrics
- Electrolysis

NVQ Level 2 Beauty Therapy:

- Facial massage and skincare.
- Waxing.
- Manicures and pedicures.
- Eyelash and eyebrow tinting.
- Makeup.

**Shrewsbury College of Art and Technology 1999 – 2001**

Btech National Diploma in Performing Arts

**OTHER QUALIFICATIONS:**

- Gel varnish
- Hollywood and Brazilian wax.
- Spray tanning.
- Caci non-surgical face and body electrics
- Hot stone massage
- Young nails acrylic nail extensions
- Jessica nails qualification regarding manicures, pedicures and gel varnish.

**Llanfyllin High School 1996 – 1999 GCSES:**

- English
- Art
- Drama
- Geography
- Science
- Maths
- Music

**WORK EXPERIENCE.**

**The Donkey Sanctuary Charity Shop, Ferragudo, Algarve.**

**Shop sales assistant 2014 – presently.**

Duties:

- Liaising with customers in a friendly and polite manner.
- Operating the till and daily banking.
- Keeping the shop and retail fixtures well stocked and clean.
- Working on my own initiative and having full responsibility.

**Beauty and the Beach Hair, Beauty and tanning Salon.**

**Senior Beauty Therapist 2006 – 2013**

Duties:

- Excelled at all treatments offered
- Customer service and Marketing manager
- Management of all staff.

**Best Western, The Wynstay Hotel, Oswestry, Shropshire.**

**Hotel Receptionist 2004 – 2006**

Duties:

- Customer Service Manager
- Multi-tasking effectively & independently meeting all goals
- Full administration and accounting skills regarding clientele payments, hospitality and staff budgets
- Handled guest complaints and remarks
- Manager of reception staff for reservations, cancellations and no shows.

**Buffers Restaurant, Oswestry, Shropshire.**

**Waitress and barmaid 2009 – 2010. Part-time.**

Duties:

- Responsible for taking orders, serving food, beverages and removing dishes and condiments after each course.
- Prepared glassware, cutlery, sauces and crockery pre to service.
- Setting tables ensuring all items on the tables were spotless.
- Presenting menus and wine lists offering help when required.
- Responsible for cash handling procedures for bill settlement.
- Serving bar orders promptly.

**INTERESTS.**

My main hobbies are surfing, sailing and hiking in the wilderness with my dog. I also love to make jewellery of which I have a Facebook page and Instagram page of my work:

Facebook: @chohohandmadejewellery

Instagram: choho\_handmade\_jewellery.

**REFERENCES:** References are available upon request.